

Explanation of Words and Abbreviations Referred to in Survey

Department of Social Protection (DSP) Employment Services

Intreo is the Irish Public Employment Service and is part of the Department of Social Protection which offers practical, tailored employment services and supports for jobseekers.

Group Information Session (GIS)

The standard GIS and one-to-one appointment with a Employment Support Officer (ESO) are a mandatory part of the employment support process. Failure to attend may result in a reduction in your personal rate of payment.

When we refer to a Traveller or Roma only GIS, this would be an additional session which would be used to help Traveller and Roma customers who may require additional supports following the standard GIS.

Personal Progression Plan (PPP)

The PPP is a plan tailored for you and includes any education, relevant training or development needed to improve your chances of getting employment.

It also has agreed actions to help you to get a job and includes employment preferences.

The PPP is updated and amended to keep you on track with your tasks and goals.

Employment Support Officer (ESO)

An Employment Support Officer (which can be either an Employment Personal Advisor (EPA) or Job Coach) is the person we assign to work with you to develop and agree your Personal Progression Plan as a step to gaining employment.

Your Advisor will be able to give you more details about the individual supports that are available to help you find work.

Community Employment (CE Scheme) Programme

The Community Employment (CE) programme is designed to help people who are long-term unemployed (or otherwise disadvantaged) to get back to work by offering part-time and temporary placements in jobs based within local communities.

To be eligible for a CE scheme, you must be:

- aged 18 and over
- unemployed and getting Jobseeker's Benefit or Jobseeker's Allowance for any length of time or One-Parent Family Payment for at least 1 year

Each placement is for 1 year duration at a time, with a maximum period of 3 continuous years. The lifetime participation is a total of 6 years.

Work Placement Experience Programme (WPEP)

This programme connects current Jobseekers' with Employers who can offer you the opportunity to gain new work experience.

The WPEP is open to jobseekers who are currently in receipt of a current qualifying payment for 156 days (6 months) and are between the ages of 18 to 65. Placements are for 30 hours per week and last 6 months in duration. During this time, you will have your own personal learning plan and will be assigned a mentor who will support and guide you through the programme. You will finish with recognisable accreditation training along with other supports.
